

Item	HOA Question	Response
1	What is the total project cost, including pump station, piping, electrical, engineering, permitting, meters, landscaping, and modifications to the existing irrigation system?	Current estimated project costs are: Irrigation Pump Stations – \$3,750,000; Transmission Line to serve Hayden/Oak Crest and future extensions of service – \$1,700,000; WWTP Pump Station – \$4,556,800; Oakcrest Irrigation Distribution – \$2,429,000; Hayden Irrigation Distribution – \$912,000. The pump station and treatment system at the WWTP is sized so that it can supply water to future areas within the District .
2	What portion of the project costs will ultimately be paid by the HOA/residents?	The HOA will not be responsible for the design or construction costs of the reuse water system. The HOA will continue to pay applicable monthly irrigation water charges based on usage.
3	Is the \$0.76 reuse-water rate really the total cost?	Yes. The proposed reuse water rate is \$0.76 per 1,000 gallons and will be established in the District's Rate Order. The rate is intended to be set at 25% of the current surface water pumpage fee charged by the North Harris County Regional Water Authority.
4	Could additional charges arise now or in the future?	The District may modify its water rates and fees, including reuse water rates, in accordance with its Rate Order.
5	Will the 25% rate remain in effect long-term? Can it change?	The intent is for the reuse water rate to remain at 25% of the current surface water pumpage fee charged by the North Harris County Regional Water Authority. The District reserves the right to revise its rates and fees as necessary.
6	What will Hayden Lakes pay for the connection to the pumping station?	No additional connection fee will be charged to Hayden Lakes. The District will fund the design and construction of the reuse system, including conversion of the existing irrigation system.
7	What will Hayden Lakes pay monthly to use the reuse system, excluding the water charge?	The HOA will receive a monthly bill based on the irrigation meter readings, same as they do now.
8	Are there additional monthly costs such as electricity, sewage, pumping, maintenance, etc.?	No additional fees to the HOA are proposed.
9	Who will own and maintain the equipment?	The District will own and maintain the reuse water infrastructure up to the HOA irrigation meters.
10	Who pays if the pump needs to be repaired or replaced?	The District will be responsible for operation and maintenance of the pump station.
11	What happens if reuse water is unavailable or insufficient for irrigation?	The irrigation system will be capable of receiving either reuse or potable water. The District can switch the irrigation supply to potable water if necessary in the event the reuse system is offline and not able to produce adequate water.
12	If potable water is required, what will it cost?	Potable water will be charged in accordance with the District's current Rate Order.
13	Will reuse water be pumped into Lake 4 and stored, or will it ultimately discharge toward the Wildwood dry ditch/DP 23?	Lake 4 will be filled to its design static water surface elevation. Water will equalize between the lakes before reaching the overflow to DP 23.
14	Has Wildwood been notified about the proposal and potential impacts? Any negative impacts when the excess water flows from DP 22 to DP 23?	No negative impacts are anticipated. Overflow to DP 23 would occur only after the lakes reach the design overflow elevation.
15	What happens to the lakes during extended dry periods? Could the project deplete the lakes?	The system will automatically refill the lakes to the design static water surface elevation as needed. Potable water will remain available as a backup if necessary.

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16	What agreement will the HOA be required to enter into with the MUD?	Rates for reuse water will be established in the District's Rate Order. A simple agreement outlining the District's intent to provide reuse water and the HOA's agreement to purchase reuse water at the rates established by the Rate Order will be provided for execution.
17	How long will the agreement remain in effect?	The agreement will remain in effect in perpetuity, with the stipulation that the cost per 1,000 gallons of reuse water used for HOA irrigation will remain lower than the applicable regional water authority pumpage fee.
18	Will the HOA have a minimum-use requirement?	No minimum usage requirement will apply.
19	Can the HOA terminate the arrangement if it does not work as expected?	No.
20	Will the HOA assume liability for the reuse system or reuse water?	The District holds the TCEQ authorization for the use of reclaimed water and is responsible for complying with applicable state and local regulations, including 30 TAC Chapter 210.
21	What exactly will be installed at the new pump station location?	Refer to the attached updated exhibit.
22	How close will the equipment be to nearby homes?	The pump stations are currently under design and will be located on District property with consideration given to setbacks from adjacent properties.
23	What will the pump station's noise and lighting impacts be?	The pump stations will be enclosed within sound-attenuating enclosures. The above-ground equipment will be limited in height therefore it lightning impacts are not considered a major issue.
24	What additional infrastructure must be constructed outside the pump station?	The project includes the WWTP pump station, transmission line, and conversion of the existing irrigation system.
25	How will construction affect the community?	Construction will involve typical temporary impacts, including traffic control, heavy equipment, and potential sidewalk closures. Areas disturbed by construction will be restored.
26	Where exactly will the irrigation lines be located?	Refer to the attached exhibit.
27	Where will the reuse water be sourced from?	Reuse water will be treated effluent from the District's wastewater treatment plant located off Grant Road.
28	Are there updated drawings residents can review? Where can they obtain them?	Refer to the attached updated exhibit.
29	What is the composition/source of the water being pumped into the lake?	The reuse water will be treated to meet applicable Type I reclaimed water quality requirements and is authorized for reuse by TCEQ.
30	Is the rate charged to an individual homeowner the same as the subdivision/HOA rate?	The District will provide reuse water service to the HOA irrigation system, not individual homeowner irrigation systems.
31	Is the irrigation line location still similar to Page 4 of the original Irrigation Lines Map?	Refer to the attached updated exhibit.
32	Have the original maps/drawings been updated since the location and building changed?	Refer to the attached updated exhibit.
33	Is the pump station still planned to be underground/in a vault?	The meter and valve vaults will be underground. The pumps will be above ground within a sound-attenuating enclosure. Refer to the attached exhibit.
34	If part of the pump station is above ground, what will it look like?	Refer to the attached exhibit.
35	What material will the enclosure/box be constructed from?	The enclosure will be constructed of marine-grade aluminum.
36	What will the "final fittings and connections by others" look like if the infrastructure of the pump station is installed aboveground?	Refer to the attached exhibit.

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37	Can BGE demonstrate that water will flow from Lake 4 (DP 22) back toward Lake 1 (DP 19) before eventually draining toward DP 23?	The proposed flow configuration is based on the available as-built drawings for the detention basins.
38	Will the system actually keep all lakes fuller during drought, as originally represented?	The system is intended to maintain the lakes at their design water surface elevation while reducing potable water demand for irrigation.
39	Are all documents currently being provided to residents the latest versions?	Refer to the attached updated project documents.
40	Is there anything else homeowners should receive before the meeting?	Refer to the attached project documents. No additional materials are proposed at this time.
41	How many gallons of reuse water is anticipated to be pumped into Hayden Lakes on a monthly/yearly basis?	Reuse water flow will vary based on lake evaporation and irrigation demand. The current average estimate is approximately 150,000 gallons per day.